



Welcome to Bayside Council

A Guide to Council Services

2024/25



Acknowledgement of Country

Bayside Council acknowledges the Bidjigal Clan, the traditional owners of the land on which we meet and work and acknowledges the Gadigal people of the Eora Nation. Bayside Council pays respects to Elders past and present.



An Acknowledgement of Country is a practice that allows for any individual to pay their respects to Aboriginal people whilst acknowledging their ongoing connection to country. Aboriginal peoples are the original custodians of the land and it is important that this special position is recognised and incorporated into any activities. This enables the wider community to pay respect to Aboriginal people, share in Aboriginal culture and build better relationships.

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Foreword from Bayside Mayor



Welcome to Bayside!

We can all be very proud of our local area and all it offers. From our many parks, sporting facilities and picturesque foreshore areas, we truly are one of the best places to live in Sydney.

There are almost 180,000 residents across Bayside and by 2036 this is expected to increase by another 30,000, so, you will be living in a very popular area.

People of all ages enjoy life at Bayside where there is something for everyone with a wide variety of activities and sporting services available to residents. Bayside has many great schools, amazing parks, sports fields, natural areas and a very vibrant mix of cultures.

First Nations people have made their home on the shores of Botany Bay for tens of thousands of years. Today our residents come from all over the world enriching our area with their different cultures, traditions, celebrations and stories.

I encourage you to get involved with the wide variety of special interest and community groups in the areas along with the many great events that occur regularly.

With a beautiful foreshore, natural open spaces for recreational activities, and an international airport on our doorstep Bayside really is the gateway to Sydney.

Welcome to Bayside. I wish you every success and hope you become an advocate for our wonderful area. Please contact me or any of my fellow Councillors for assistance with any Council matter.

Thank you,

A handwritten signature in black ink, appearing to read 'Ed McDougall'. The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Cr Edward McDougall
Mayor

Levels of Government in Australia

Australia has three levels of government that work together to provide us with the services we need.

Each level of government has its own responsibilities, although in some cases these responsibilities are shared.

Australians aged 18 years and over vote to elect representatives to federal, state and territory parliaments, and local councils to make decisions on their behalf.

This means Australians have someone to represent them at each level of government.

FEDERAL GOVERNMENT



The **Federal Government** raises money through taxing incomes, spending and business.

FEDERAL MATTERS SUCH AS

Medicare

Defence

Immigration

Foreign Policy

STATE & TERRITORY GOVERNMENTS



Six **State** and two **Territory Governments** receive more than half of their money from the Federal Government and also collect taxes.

STATE MATTERS SUCH AS

Roads

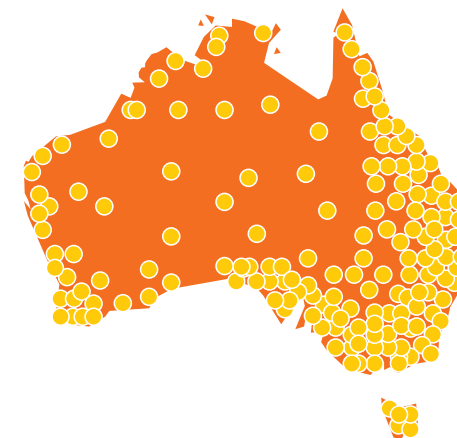
Housing

Education

Public Transports

Emergency Services

LOCAL GOVERNMENT



Over 560 **Local Councils** collect taxes (rates) from all local property owners and receive money from Federal and State Governments.

LOCAL MATTERS SUCH AS

Town Planning

Sewerage

Local Roads

Local Community Services

Waste & Cleansing Services

Things you might do in a day... and which level of Government gets involved

THINGS YOU DO	FEDERAL GOVERNMENT	STATE GOVERNMENT	LOCAL GOVERNMENT
Shower and get ready for school	N/A	Power, gas, water, sewerage from state corporations	N/A
Have breakfast	Currency, trade, imports and exports, advertising	Consumer laws, shop and workplace laws	Health inspections of shops
Catch the bus	National road funding	Buses, bus passes, traffic laws, police, traffic lights, road signs, major roads, road taxes	Local roads, street signs, bus stops
Go to school	Funding to states, higher education	Education department, school funding and subjects	Local kindergartens and pre-schools
Go to the library	National library	State library, school libraries, subsidies to councils	Local libraries
Play sport	Australian Institute of Sport, national sports bodies	State sports centre, funding to local councils, safety, health and education	Local sports fields and playgrounds
Phone a friend	Telephone services	N/A	N/A
Watch TV	Broadcasting laws, ABC TV and radio	N/A	N/A
Go to the doctor	Medicare, funding to states, drug control	Hospitals, ambulance services	Community services (e.g. meals on wheels)
Go home	N/A	Planning laws	Local building controls, trees and footpaths
Put out the garbage	International treaties and national environmental policies	Waste disposal, pollution controls	Garbage collection, local environment

The power of local government is controlled by Acts of State Parliament such as the Local Government Acts.

Local councils are concerned with matters close to our homes, such as building regulations and development, public health, local roads and footpaths, parks and playing fields, libraries, local environmental issues, waste disposal, and many community services.

These tasks would be difficult for a state government to manage because they are local issues. Councils can deliver services adapted to the needs of the community they serve.

Local government areas vary greatly in size and character.

There are 128 Local Government Areas in NSW. A local council area may be called a City, Municipality or Shire Council.



Council Meetings

Council Meetings are held every month and are open to the public to attend. It is a good way for the community to see how local decision-making takes place.

You can attend the Meeting as an observer, or you can request to speak at these Meetings. To speak at a Council Meeting you must complete a 'Request to Speak' form by 5pm on the day before the Meeting. You can find the form on Council's website.

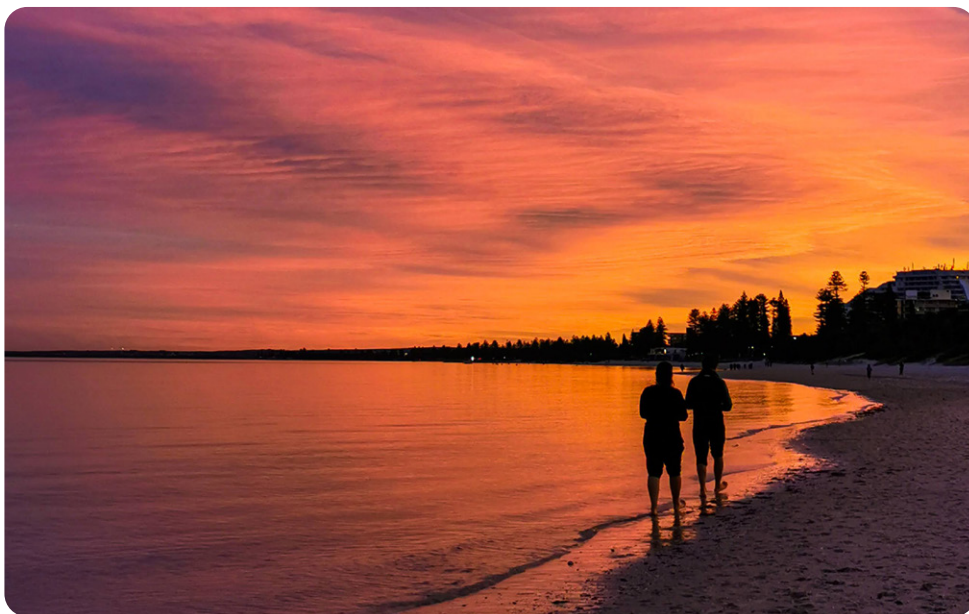
Meetings: 4th Wednesday of each month

Time: 7:00pm

Location: Council Chambers, Rockdale Town Hall
448 Princes Highway, Rockdale

Online: Council Meetings are live streamed on YouTube at:
www.youtube.com/@BaysideNSW

For more information including agendas and minutes of previous Council Meetings visit: www.bayside.nsw.gov.au/meetings



About Bayside Council

Located in the heart of Sydney, the Bayside Local Government Area stretches over 29 suburbs from Bexley and Kingsgrove in the west to Pagewood and Daceyville in the east, Arncliffe in the north through to Mascot and down to the coastal communities of Brighton Le Sands and Sandringham.

Bayside Council has two major transport hubs, the Sydney Kingsford Smith Airport in Mascot and Port Botany, the largest container port in NSW.

There are five Wards and fifteen elected Councillors, the elected leader of Bayside Council is called the Mayor. The role of the Mayor and Councillors is to represent the views and interests of their community to Council.











You can find your Ward's representative on Council's website at: www.bayside.nsw.gov.au/your-council/meet-your-councillors

Bayside Council's General Manager employs staff to deliver services to the community.



Our Demographics

195,215 population	217,886 projected population grow by 2046	29 suburbs	5 Council wards	66% of dwellings are medium or high density	50 square kilometer	18,514 businesses
Top 5 languages spoken at home other than English	Mandarin Greek Arabic Cantonese Spanish	51% speak a language other than English at home	48% of residents were born overseas	5% need assistance due to disability	1.1% are Aboriginal or Torres Strait Islander	14% have no home internet connection

									
5.7% Babies & pre-schoolers (0-4)	6.7% Primary schoolers (5-11)	5.3% Secondary schoolers (12-17)	9.7% Tertiary education & independence (18-24)	20.9% Young work force (25-34)	21.3% Parents home builders (35-49)	11% Older workers & pre-retirees (50-59)	8.7% Empty nesters & retirees (60-69)	8.6% Seniors (70-84)	2.2% Elderly (85 & over)

Our Community

The Bayside Local Government area is home to a diverse community, from Australia and all over the world.












The Bayside Local Government Area is a Refugee Welcome Zone.

Council has made a commitment to:

- ▶ Welcome refugees into the community
- ▶ Uphold human rights of refugees
- ▶ Demonstrate compassion for refugees
- ▶ Enhance cultural and religious diversity in the community

Council has a community profile, for more detail information about our community, visit: www.profile.id.com.au/baysidensw

Languages spoken in Bayside other than English

	Mandarin	6.9%
	Greek	6.0%
	Arabic	5.4%
	Cantonese	3.7%
	Spanish	2.8%
	Nepali	2.7%
	Macedonian	2.6%
	Indonesian	2.3%
	Portuguese	1.8%
	Bengali	1.8%
	Filipino / Tagalog	1.6%



Communicating with Council

Customer Service Centre

Council has two Customer Service Centres that are open Monday to Friday from 8:30am to 4:30pm.

Bayside Customer Service Centres

Rockdale Library, 444-446 Princes Highway, Rockdale
Westfield Eastgardens, 152 Bunnerong Road, Eastgardens

You can call Council on this free number **1300 581 299** at any time.

A list of Council's online services can be found on our website at:
www.bayside.nsw.gov.au/feedback/contact-us

For any non-urgent matters please email us to:
council@bayside.nsw.gov.au

Speak to Us in Your Language

Bayside Council provides residents with free translation services via the National Translating and Interpreter Services (TIS). If you would like to speak to us in your language, call **131 450** and ask to speak to an interpreter.

Council is committed to receiving, managing, and resolving complaints to continually improve customer experience. A complaint can be submitted online, over the phone, by email or face to face.

When you need an interpreter, phone 131 450

Arabic

عندما تحتاجون إلى مترجم، إتصلوا
على الرقم 131 450

Chinese

当您需译员时，请拨电话
131 450

Dari

وقتی به ترجمان ضرورت دارید. به
131 450 تيلفون كنيد.

Farsi (alt Persian)

وقتی که به مترجم شفاهی نیاز دارید.
به شماره 131 450 تلفن کنید

Greek

Όταν χρειάζεστε διερμηνεία,
καλέστε το 131 450

Hazaragi

وختیکه شموده یگو ترجمون نیاز دین ده
شماره 131 450 زنگ زده شونه

Italian

Quando hai bisogno di un
interprete, telefona al 131 450

Japanese

通訳が必要な場合は、
131 450 に電話して
ください

Karen

နမ့်လိၣ်တၢ်ပုၣ်ဂၢ်တၢ်ဖိန့ၣ်,
ခဲးကျိးလိၣ်တဲၣ် 131 450 တတၢ်

Korean

통역사가 필요하시면 131
450 번으로 전화하세요

Nepali

दोभाषे चाहिँदा, 131 450 मा फो
न गर्नहोस्

Pashto

کوم وخت چی تاسو ژباړونکي ته اړتیا
لری، 131 450 شمیری ته زنگ ووهی

Russian

Когда вам потребуется
переводчик, позвоните по
номеру 131 450

Serbian

Када вам треба преводаилац,
јавите се на 131 450

Somali

Markaad u baahato
turjumaan, ka wac 131 450

Spanish

Cuando necesite un
intérprete, llame al 131 450.

Tamil

உங்களுக்கு ஒரு உரைபெயர்ப்பாளர்
தேவைப்படும போது, 131 450
என்ற இலக்கத்திற்கு அழையுங்கள்

Thai

เมื่อใดที่คุณต้องการล่าม
โปรดโทรไปที่ 131 450

Turkish

Bir tercümana ihtiyacınız olduğunda,
131 450 numaralı telefonu arayın

Vietnamese

Khi cần thông dịch viên, xin quý
vị gọi điện thoại số 131 450



www.tisnational.gov.au

24 hours a day, every day of the year



Council Newsletter

Residents receive an online newsletter fortnightly and a quarterly community Bayside News. The newsletter informs our community about everything Council is doing including events, projects, upgrades and more.

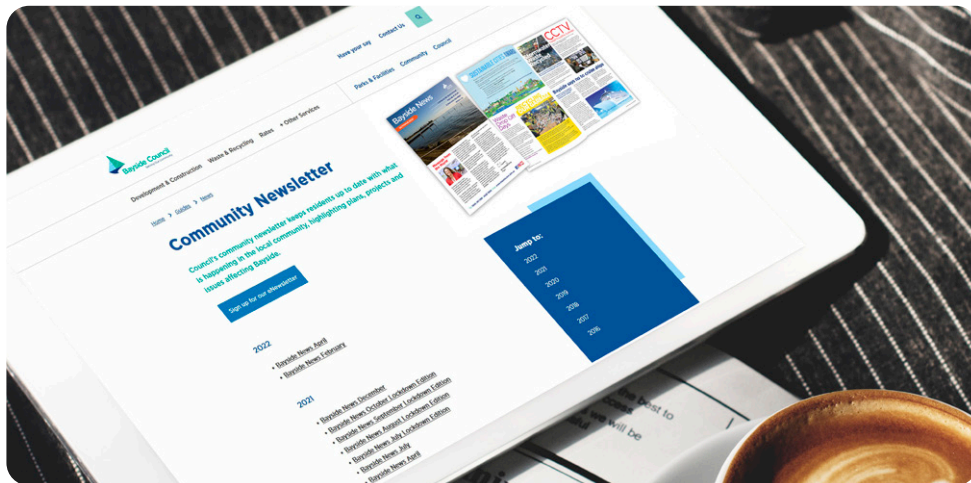
To subscribe to Council's online newsletter, go to:
baysidensw.org/enews

You can follow Council on socials to hear about events, plans and projects.

Facebook: **www.facebook.com/BaysideNSW**

Instagram: **www.instagram.com/BaysideNSW**

YouTube: **www.youtube.com/@BaysideNSW**



Community Engagement

Bayside Council values meaningful engagement with residents and engages with the community in an inclusive, transparent, and accountable way. Community engagement ensures decisions are fair and equitable and reflect the needs of the community.

Have Your Say Bayside is an online engagement website. A place where you can contribute to the decisions and initiatives of Council and help shape the future of Bayside.

For more information, visit: **haveyoursay.bayside.nsw.gov.au**

Bayside Libraries

Bayside Libraries offer a range of services for the community.

There are two large libraries and several branches throughout the Bayside Local Government Area. Library membership is free of charge, you can visit one of the libraries to become a member or you can join online at: library.bayside.nsw.gov.au

Arncliffe Library

11 Firth Street, Arncliffe
(02) 9562 1816

Bexley North Library

24 Shaw Street, Bexley North
(02) 9562 1814

Eastgardens Library

152 Bunnerong Road, Eastgardens
(02) 9366 3888

Mascot Library

2 Hatfield Street, Mascot
(02) 8338 0313

Rockdale Library

444-446 Princess Highway, Rockdale
(02) 9562 1821

Sans Souci Library

104 Russell Avenue, Sans Souci
(02) 9562 1817

For more information about library opening hours visit:
www.bayside.nsw.gov.au/area/libraries-and-museum/locations-and-opening-hours

Bayside Libraries organise various programs for the community such as story time for pre-school children, school holiday activities for school-aged children, cyber safety sessions for seniors, English classes for adults, and many more.

For more information about library programs visit:
www.bayside.nsw.gov.au/area/libraries-and-museum

Bayside Libraries have books in various community languages. If you would like to request books in your language which are not already listed, please speak to our friendly library staff.



Family and Children's Services

Bayside Council provides a range of children's services that are inclusive and focused on delivering quality services to support families. There are three childcare centres (Early Education and Care Centres) educating and caring for children aged 0-5 years old.

Hillsdale Child Care Centre

Educating and caring for children aged 0-5 years
Operating Monday to Friday 7:30am to 6pm
Corner of Flint Street and Tierney Avenue, Hillsdale
Telephone: 02 9349 8648
Email: hillsdale.childcare@bayside.nsw.gov.au

Mascot Child Care Centre

Educating and caring for children aged 0-5 years
Operating Monday to Friday 7:30am to 6pm
53 Coward Street, Mascot
Telephone: 02 9669 3626
Email: mascot.childcare@bayside.nsw.gov.au

Garrigarrang Early Education and Care Centre

Educating and caring for children aged 0-5 years
Operating Monday to Friday 7:30am to 6pm
2 Garrigarrang Avenue, Kogarah
Telephone: 02 9366 3799
Email: Garrigarrang.EECC@bayside.nsw.gov.au



Bayside Council also operates a Family Day Care service. The Botany Family Day Care service provides quality education and care programs for children between 6 weeks and 12 years of age in a regulated, safe, and caring family home environment, with family-based educators located throughout Bayside.

- ▶ Part-time care
- ▶ Before & after school care
- ▶ Vacation care
- ▶ Long day care

Botany Family Day Care Coordination Unit

149 Coward Street, Mascot
Telephone: 02 9366 3576
Email: familydaycare@bayside.nsw.gov.au

Youth Services

The Arncliffe Youth Centre is Bayside's youth hub with the centre having a focus on sports, recreation, and community access. Youth Services also offer a range of programs for young people aged 12+, these include Youth Drop-In and Outreach on a regular basis.

Arncliffe Youth Centre

9 Townsend Lane
Arncliffe

Follow our Instagram [@bayside_youth](https://www.instagram.com/bayside_youth) for more information or visit www.bayside.nsw.gov.au/community/young-people



Support and Services for Seniors



Council has an Age-Friendly Communities Strategy which aims to ensure all people in Bayside experience the benefits of living longer, safer, healthier and continue to enjoy opportunities to participate in community life.

There are four seniors centres in Bayside. The seniors centres offer a range of activities for older people such as: exercising, social activities, adult learning, cultural activities, health and wellbeing programs, dancing and most importantly a safe space to meet people and build social connections.

Mascot Seniors Centre

Cnr Coward and Aloha Streets, Mascot

Kogarah and West Kogarah Senior Citizen's Association

15 Taylor Street, Kogarah

Pagewood Senior Centre

35 Dalley Avenue, Pagewood

Ramsgate Senior Citizens Centre

382 Rocky Point Road, Ramsgate

Other groups that meet in various Council venues doing various activities, include but are not limited to:

- ▶ Sing Your Heart Out Choir
- ▶ Rock and Wool
- ▶ Rockdale Adult Leisure Learning
- ▶ Bayside Men's Shed
- ▶ Mature Men's Group
- ▶ Rockdale Garden Club
- ▶ Fix It Sister Shed
- ▶ Dance That Walk Exercise Group
- ▶ Bayside Greek Seniors Group
- ▶ St. George Potters

For more information about the services, visit:

www.bayside.nsw.gov.au/seniors

Community Grants

We support our community by providing financial assistance to eligible not-for-profit organisations, recreation and sporting groups, clubs, local services, and individuals. Grants are awarded to local organisations who provide services and activities that contribute to Council's vision and priorities. Council also offers a range of other financial assistance.

For more information about the Community Grants and Donations program, please visit: www.bayside.nsw.gov.au/grants



Community Events

We offer a range of free community events throughout the year across our Local Government Area.

For more information visit:

www.bayside.nsw.gov.au/area/event-information

Bayside Council hosts approximately 10 Citizenship Ceremonies throughout the year on behalf of the Department of Home Affairs.

The Ceremony is also live streamed on Council's Facebook page

www.facebook.com/BaysideNSW



Hiring Parks and Facilities

Council has a large range of sport and recreation facilities which are available for hire. Most of Bayside's parks and facilities can now be booked online for a large range of activities including sport events, picnics, functions and meetings.

To check the availability of the venue and book online, visit:

www.bayside.nsw.gov.au/area

Or you can book and enquire by calling **1300 581 299**.



Aquatic Centres

Council has aquatic centres for fun, fitness and recreation. There are swimming classes available for all age groups, aqua aerobic sessions for seniors and other activities.

Angelo Anestis Aquatic Centre

98C Preddys Road, Bexley North

Phone: 02 9150 5288

Botany Aquatic Centre

Corner of Myrtle Street and Jasmine Street, Botany

Phone: 02 9316 6218

Golf Course

The Botany Golf Course is open seven days a week. Located just minutes from the Sydney Airport, it is a great facility which requires no booking or club affiliation.

Botany Golf Course

1434 Botany Road, Botany

Phone: 02 9316 4930

For more information visit:

www.bayside.nsw.gov.au/area/botany-golf-course

Environment

Council is striving to achieve positive environmental and community resilience outcomes for our residents. Council does its bit by ensuring waste is well managed and Bayside's waterways and green corridors are regenerated and preserved, but everyone can do their bit by living sustainably. You can help at home by using energy efficient appliances, using water saving techniques or protecting our environment when out and about.

For more tips on living sustainably, please visit:
www.bayside.nsw.gov.au/area/environment/living-sustainably

Council is also pursuing initiatives such as planting more street trees to increase our urban tree canopy via the 'Adopt A Tree' program. In addition to enhancing the appearance of our streets, trees provide cooling shade and oxygen as well as food and homes for native birds and wildlife.

For more information about how you can be involved, please visit our Adopt a Tree page: www.bayside.nsw.gov.au/area/environment/trees/adopt-tree-program

Waste Management

Waste information can be accessed via Council's 'Bayside Waste Services' App (available for Android and iPhone devices) at:
waste.bayside.nsw.gov.au

NEVER MISS ANOTHER COLLECTION DAY

DOWNLOAD THE BAYSIDE WASTE SERVICES APP

Available on the App Store

ANDROID APP ON Google play

NSW EPA Waste Less, Recycle More initiative funded from the waste levy

Bayside Council

Pet Registration

Pet owners must register their domestic pets. You can get your dog or cat microchipped at your local vet. You can register your pet online by visiting the NSW Government's Pet Registry website: www.petregistry.nsw.gov.au

Alternatively visit Council's Customer Service Centre at Eastgardens or Rockdale to obtain more information on pet registration.

There are a number of dogs off leash parks and one beach where dogs can exercise without a leash in our Local Government Area; just make sure your dog is safely under your control at all times. Visit: www.bayside.nsw.gov.au/services/pets-animals/leash-areas



Parking Permits



Council offers Resident Parking Permits to eligible residents that live within a property located in a designated resident parking scheme. The application form needs to be completed and payment can be made at our Customer Service Centre in Eastgardens or Rockdale.

Resident Parking Permits are issued annually and expire each year on 30 September.

To review the eligibility criteria and find more information, visit: www.bayside.nsw.gov.au/services/parking



Bayside Customer Service Centres

Rockdale Library, 444-446 Princes Highway, Rockdale
Westfield Eastgardens, 152 Bunnerong Road, Eastgardens
Monday to Friday 8:30am - 4:30pm

Phone **1300 581 299 | 02 9562 1666**

Email **council@bayside.nsw.gov.au**

Web **www.bayside.nsw.gov.au**

